

<p>Declaration and signature</p>	<p>If we decide that the trader has breached fair trading legislation and the case goes to court, are you prepared to assist us during that process (e.g. as a witness)? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Please note: most complaints we receive do not proceed to court as they do not involve a breach of legislation. In these instances we will attempt to conciliate the matter with the trader on your behalf to have the matter resolved.</p> <p>Are you prepared to be contacted in future by the Office of Fair Trading or contractors for customer satisfaction or other research that can help us improve our services? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>I declare that the information supplied by me is, to the best of my knowledge, true and correct. I agree that the information provided (except for demographic data) may, if necessary, be revealed to the trader in correspondence or investigations concerning this complaint, or referred to another authority for their appropriate action should the matter fall outside this Office of Fair Trading's jurisdiction. It may also be shared on a confidential basis with other Australian and New Zealand fair trading agencies participating in the Auzshare program.</p> <p>Signature Date signed <input type="checkbox"/><input type="checkbox"/> / <input type="checkbox"/><input type="checkbox"/> / <input type="checkbox"/><input type="checkbox"/><input type="checkbox"/><input type="checkbox"/></p>
<p>Demographic data</p> <p>This information is used to help the Office of Fair Trading better understand who uses its services and identify groups targeted by unscrupulous businesses. It is not compulsory to complete it in full or part.</p> <p>Tick all that apply.</p>	<p>Gender: <input type="checkbox"/> male <input type="checkbox"/> female</p> <p>Age: <input type="checkbox"/> 17 or under <input type="checkbox"/> 18 – 24 <input type="checkbox"/> 25 – 34 <input type="checkbox"/> 35 – 44 <input type="checkbox"/> 45 – 54 <input type="checkbox"/> 55 – 64 <input type="checkbox"/> 65 +</p> <p>Employment status: <input type="checkbox"/> self-employed (business owner) <input type="checkbox"/> care-giver / home maker <input type="checkbox"/> student <input type="checkbox"/> retired <input type="checkbox"/> part-time employed <input type="checkbox"/> unemployed <input type="checkbox"/> full time employed</p> <p>Background: <input type="checkbox"/> Indigenous / South Islander <input type="checkbox"/> from a non-English speaking background <input type="checkbox"/> have a disability</p> <p>Gross annual income: <input type="checkbox"/> up to \$10,399 <input type="checkbox"/> \$10,400 – \$25,999 <input type="checkbox"/> \$26,000 – \$41,599 <input type="checkbox"/> \$41,600 – \$77,999 <input type="checkbox"/> \$78,000 +</p> <p>Language spoken at home</p>
<p>Call 13 QGOV (13 74 68) for advice</p>	<p>Please lodge your complaint with the Office of Fair Trading at the address below or complete an online form at www.fairtrading.qld.gov.au:</p> <p>GPO Box 3111 Brisbane Qld 4001 Fax 07 3115 1759</p>